

PERSONAL DATA

Name: Henry (Hal) Taylor
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Swiss Work Permit: Type C



SKILL SUMMARY

Personal Attributes:

- Highly-developed analytical, conceptual and problem-solving abilities
- Ability to work well both collaboratively and individually
- Excellent communication skills

Professional Skills and Interests:

- Solid foundation in intersection of user needs, design and technology based in university architecture design education
- Special interest in Usability and Interaction Design
- Experienced in User-Centered Design processes and usability testing
- Familiar with User Personae (e.g., Cooper method) and other UCD methods
- Solid understanding of users through years of observation and direct support
- Well-versed in HCI, interaction design and usability literature
- Familiar with fundamentals of cognitive psychology
- Well-versed in Java and web technologies (D/HTML, CSS, DOM, XML)
- Design approach based on rapid, iterative prototyping and user testing
- Experience translating product requirements into UI and interaction models
- Excellent documentation skills (especially user flows, annotated wireframes, workflow diagrams and interaction model diagrams)

EDUCATION

- 2004-2006 Zurich College of Applied Technology, Zurich Switzerland
Executive Master's in Enterprise System Development
Thesis: Usability Processes for the Enterprise Environment
- 2003-2004 Wirtschaftsinformatikschule Schweiz (WISS), Zurich, Switzerland
Diploma Webpublisher SIZ
- 2002-2003 Swiss Coaching Association, Ennetbaden, Switzerland
Course in leadership, communication and motivation
- 1997 Southern California Institute of Architecture, Los Angeles, USA
Architecture and Design education
- 1991-1995 Temple University School of Architecture, Philadelphia, USA
Architecture and Design education

EMPLOYMENT HISTORY

12.2004-present **Sunrise AG**
Zurich, Switzerland

Senior Developer:

- User requirements analysis, workflow- and interface design for web-based applications.
- Screenflows, wireframes and application logic flows.
- Major contributor to design of yallo.ch application (Best of Swiss Web Usability Award 2006).
- Application manager for several key applications: project scoping and feasibility analysis, design review and approval.
- Design and coding in HTML, Javascript, Java and XML.
- User support and training for internal applications.

7.2001-6.2003 **Tempobrain AG**
Zurich, Switzerland

Team Leader, Information Technology:

- User requirements analysis, workflow- and interface design for Filemaker- and internal- and external web-based applications.
- Design and coding in HTML, Javascript and Java.
- User support and training for internal applications.

5.2000-6.2001 **Elizabeth Glaser Pediatric AIDS Foundation**
Santa Monica, California, USA

Information Technologist & Webmaster:

- Generalist, solely responsible for technology needs of a non-profit foundation.
- User requirements analysis, interface design and usability testing for internal systems.
- Web design and programming in HTML, Javascript.
- Application design and development in Filemaker.
- User support, systems operation, administration.

2.1998-4.2000 **Walt Disney Company** (Aquent Partners)
Burbank/Glendale, California, USA

Senior Systems Analyst:

- Support of the design and engineering arm of Walt Disney.
- Investigation and implementation of new technologies.
- User support and training.

Systems Analyst:

- Coordination and implementation of a technology rollout.
- Software installation, user support and training.

2.1998-2.1999 **Unreinforced Masonry Studios Architects**
Los Angeles, California, USA

Book Designer:

- Design of a 240-page book on urban design theory (ISBN 0-9648304-1-8).
- Layout, typography, and image- and text-editing.
- User support, coaching and training.

LANGUAGE SKILLS

English: native

German: good written and spoken

Italian: basic written and spoken

HOBBIES & INTERESTS

Guitar/Music

Mountain Biking

Design and Architecture

Member of Interaction Designers Workgroup (since inception)

Staff Volunteer at Interact '03

(Computer-Human Interaction conference at the ETH)

Member of Swiss chapter of SIG-CHI

(Special Interest Group: Computer-Human Interaction)